



Yellowknifer

Customers can request Northwestel's unlimited internet packages on Dec. 1

by Blair McBride
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Northwestel's new unlimited internet packages can be requested by customers starting on Tuesday, Dec. 1, the company said in a news release on Tuesday.

The release follows Northwestel **receiving interim approval on Tuesday** for its tariff application to the Canadian Radio-television and Telecommunications Commission (CRTC) on the internet packages in the North.

Eligible residential and business customers in Yellowknife, Fort Smith, Hay River and Norman Wells can request the package online through Northwestel's **chat portal** or by calling 1-888-423-2333. Business customers can learn more by calling the same number or by visiting the company's **business site**.

Customers in Whitehorse and Carcross, Yukon and in Fort Nelson, British Columbia are eligible for the service as well.

Residential customers on Internet 125 and Internet 250 will be able to add unlimited Internet for \$10 per month. Unlimited data will be available on Internet 50 for an additional \$50 per month.

“It’s great to be able to bring new unlimited options to many customers in time for a holiday season, especially with so many of us sticking close to home,” said Tammy April,

Northwestel’s Vice-President of Consumer Markets. “We’ll be ready to take orders for fibre and cable customers on Dec. 1. We look forward to bringing the same high-speed unlimited Internet options to DSL customers across the NWT and Yukon over the next three years.”

Northwestel has a three-year plan to bring high-speed unlimited Internet to DSL Internet customers in every community in NWT and Yukon through Fibre-to-the-Home and Low-Earth-Orbit satellite technology.

The CRTC said the period for comments on Northwestel’s application is ongoing, but the Commission has already received several interventions that generally support Northwestel’s unlimited internet package.

Although SSi Micro has requested the CRTC withhold interim approval of the application until more information has been filed with the Commission, it has approved the application on an interim basis before the entire record has been reviewed based on customers’ increased Internet needs during the Covid-19 pandemic.



Customers can request Northwestel's unlimited internet packages on Dec. 1, the company said on Tuesday. NNSL photo

Northwestel was scheduled to introduce its unlimited services in Northern communities on Nov. 2, but **SSi Micro's intervention delayed the roll out.**

A final determination on the unlimited Internet data packages and rates under consideration in the application will be considered in a later order.

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Blair McBride covers the Legislative Assembly, business and education. Before coming to Yellowknife he worked as a journalist in British Columbia, Thailand and Ontario. He studied journalism at Western... [More by Blair McBride](#)

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